



ACCOR

Cancellation policy overview

Lead time	<i>F&B/Banquet services</i>		<i>Accommodation/Rental fees</i>		% Payment***
	Cancellation penalties	Postponement / Changing dates	Cancellation penalties	Postponement / Changing dates	
At contract	0%	0%	0%	0%	10 %
14 Days	0%	0%	0%	0%	50 %
10 Days	35% / Hotel can charge F&B cost if cancelled less than 10 days prior to event*	35% / Hotel can charge F&B cost if cancelled less than 10 days prior to event*	50%**	No penalty, but keep deposit	95%
72 hours	35% / Hotel can charge F&B cost if cancelled less than 10 days prior to event*	35% / Hotel can charge F&B cost if cancelled less than 10 days prior to event*	95%	No penalty, but keep deposit	100%

* F&B cost can vary per hotel and reach up to 35% of the F&B services' price, the decision is taken in each case individually

** Client can cancel up to 50% of rooms booked without any penalties/hotel will keep any revenue exceeding the 50% of free cancellations

*** Payment conditions may vary per hotel, please check with your sales manager in a concerned property

General T&Cs

- Offer valid for all groups, meetings and events up to 50 rooms/ 100 pax;
- Valid for new group bookings/MICE organizations;
- Booked and held between June 1st 2020 and December 31st 2020 in participating hotels;
- In case of postponement, hotel keeps the deposit paid by a client;
- In case of postponement, pricing may vary at the new decided date;
- Further penalties (later than 72 hours prior to event) are defined individually by each property.
- These conditions do not constitute an offer and may vary in specific cases and subject to availability. To confirm conditions applicable to your query, please contact the relevant hotel or your regional Accor representative.

Geographical Perimeter

- Turkey , Russia, CIS, Georgia, Ukraine, Israel