

Specific T&C for M&E (Spain and Portugal)

M&E Bookings from September 2020 to April 2021

Group Size	Payment conditions	Partial Cancellation		Full Cancellation	
<i>Min size 8 pax.</i>	<i>Deposits</i>	<i>Lead time</i>	<i>penalties</i>	<i>cancellation</i>	<i>postponement</i>
< 50 pax Small Events offer*	Maximum 10% deposit at confirmation (Flexibility on dates)	Up to 7 days Less than 6 days Less than 48 Hrs	No penalty applies 50% of penalty Allowed 5% cancellation	Up to 14 days without penalty Made with less than 14 days, penalty of full deposit	Up to 14 days without penalty Made with less than 14 days, no penalty & deposit kept for new event dates within next 18 months**
> 50 PAX	For new groups from September 2020, T&C: Until 30 days waived partial cancelation penalties for groups arriving on 2020 Flexible partial cancelation for groups arriving on 2021 Flexibility on Full cancellation, negotiated case by case				

* Small Events offer with specific T&C launched from 1st September 2020 for participating hotels

- Booking period: From September 1st until December 31st 2020.
- Staying/Events period: From September 1st until April 30th 2021
- Perimeter: Spain and Portugal Hotels, Fairmont, Pullman, Novotel, Mercure, and Ibis, and Ibis Styles brands

** New Rates may apply for new dates for Postponed Bookings

